



Supervisor Boot Camp

Oct. 15 and Oct. 17 | Virtual | 8:30 a.m. - 12:30 p.m.

You don't master the art of leading and managing through luck; you master it with training, experience, self-learning and applying best practices. As a manager or supervisor, you must have the attitude, aptitude, skill set, confidence, persistence and commitment to excel in this multi-tasking, challenging role. The Supervisor Boot Camp will take your expertise to a new level as you learn how to collaborate and coach your employees to excel on the job.

Whether you are a new or seasoned manager/supervisor, you will find this experiential training invigorating, motivating and applicable to managing and supervising others. You will learn how to manage crucial conversations and challenging situations and practice a coaching approach that encourages your staff to be engaged and accountable. All attendees will walk away with a toolbox for immediate use back in their workplace.

PROGRAM HIGHLIGHTS

- Excelling at Leading, Supervising & Coaching
- Building a Productive Team
- Talent Management - Best Practices

WHO SHOULD ATTEND?

- Those responsible for managing a team (new or seasoned)
- Those identified as future leaders in the bank
- Anyone who wants to take their leadership role to the next level



MEET THE PRESENTER

Vicki Kraai
CEO, InterAction Training

Vicki's 25+ years of community bank experience started at the family bank in rural Nebraska, serving as a bank teller and eventually becoming CEO. Vicki's many years of banking include credit card lending experience, where she was a member of the management team that launched the Cabela's credit card program. She has a passion for developing people for success in the financial services industry. Bankers value Vicki's highly engaging "been there, done that" approach to all facets of her training and speaking engagements.

Members: \$350 | Affiliate Members: \$410 | Non-Members: \$525

Visit www.pabankers.com to register today.

Jackie Catalano | jcatalano@pabankers.com | (717) 255-6939