AI Use Case Examples

FOR INFORMATIONAL USE ONLY *

Quick Wins

- Meeting summaries and note-taking
- Document review
- Contract analysis
- Policy and procedure drafting
- Internal knowledge search
- Marketing content creation
- HR and employee support chatbots
- Call center assistance

Moderate Complexity

- Commercial loan underwriting support
- Deposit growth analytics
- Fraud detection enhancement
- Customer service chatbot
- Compliance monitoring

Advanced Applications

- Credit risk modeling
- Personalized customer recommendations
- Treasury management insights
- Enterprise-wide knowledge assistants
- Predictive customer attrition models

***These AI use case examples are being provided for INFORMATIONAL USE ONLY to PA Bankers' member banks. This list is not all-inclusive, and these are not our recommendations as use cases that should be implemented. Member banks should include appropriate personnel from compliance, legal, etc., as they explore possible use cases within their organizations.**